

Cooper's Ski School

Cancellation Policy

Reservations -

- Advanced Reservations are highly recommended for all Ski & Ride School **PRIVATE, GROUP LESSONS** and our **CHILDREN'S CENTER** throughout the season, especially during the Christmas holiday period, Martin Luther King Weekend, Presidents' Week and the entire month of March. **We do book out!**

We recommend the following private lesson guidelines to make your vacation more enjoyable:

- Consecutive dates and lesson times will help to ensure the same Ski Instructor.
- Private Lessons should be taken by students of similar ages and ability levels. Children 5 years of age or younger must have one-on-one instruction.
- Only standard lesson times may be reserved in advance. **Customized lessons are sold on a daily basis and are subject to availability.**
- Phone reservations can be made daily from 8:30 am to 4:00 pm by calling **800-707-6114**.
- **All Ski & Ride Lessons are subject to availability and may sell out.**

Payment -

- Reservations for Lessons are charged in full when booked.

Cancellations -

- Cancellations and changes made by 4pm two days prior to your reservation will receive a full refund.
- Cancellations and changes made by 4pm **one day** prior to your reservation will receive a refund of 75%.
- Cancellations **made the same day** are subject to a 50% cancellation fee.

No-Shows -

- No-Shows will be charged for the lesson in full. **Cancellations made after the scheduled lesson time are considered a No-Show and will be charged the full amount.**

Questions: Call **800-707-6114**